# Fahad Alhuqaili
+966 536193810 | Fahad.bandar@outlook.com | Riyadh, Saudi Arabia
linkedin.com/in/fahad-abdulrahman

## Professional Summary

System Analyst with solid experience in analyzing complex requirements, improving internal systems, and optimizing business workflows. Skilled in translating business needs into technical solutions with a focus on clarity, scalability, and impact. Committed to continuous learning and practical adoption of emerging technologies.

## Experience

### System Analyst | Saudi Credit Bureau - SIMAH | July 2022 - Present
- Worked on multiple high-impact internal systems and process improvement initiatives.
- Translated business requirements into technical designs in collaboration with cross-functional teams.
- Led API integrations with third-party vendors to enhance system interoperability.
- Conducted gap analyses, proposed optimized solutions, and contributed to strategic system upgrades.
- Reviewed BRDs, created technical documentation, and coordinated stakeholder alignment.
- Focused on enhancing system reliability, operational efficiency, and data integrity.

### Computer Engineer | Ejada | May 2022 - July 2022
- Supported backend operations for national payment platform (SADAD), ensuring high system availability.
- Handled incident resolution and technical support for critical services.

### Technical Support Engineer | Alshaya Retail Company | April 2022 - May 2022
- Prepared and configured PoS systems for Starbucks branches across KSA, ensuring seamless deployment.

## Education

- Bachelor of Information System Engineering, Applied Engineering College, 2019 - 2022 (GPA: 4.32 / 5)
- Diploma in Computer Programming, Technical and Vocational Training Corporation, 2016 - 2018 (GPA: 4.04 / 5)

## Certifications

- Certified Scrum Master (CSM), 2024

## Technical & Soft Skills

- Business & Systems Analysis: Requirements Gathering, GAP Analysis, Change Requests
- Technical: SQL, Database Design, API Integration, Azure DevOps, Confluence
- Soft Skills: Communication, Problem-Solving, Critical Thinking, Team Collaboration

## Languages

- Arabic: Native
- English: Fluent